

Serial No. 09/776,937



IN THE UNITED STATES  
PATENT AND TRADEMARK OFFICE

Patent Application

Inventors: **A.D. Flockhart**  
**E.P. Mathews**  
**J.Z. Taylor**  
Case No.: **Flockhart 15-19-1**  
Serial No.: **09/776,937** Group Art Unit: **2122**  
Filing Date: **17 June 1999**  
Examiner: **Chameli Das**  
Title: **Customized Applet-On-Hold Arrangement**

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Technology Center 2100

Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

SIR:

**PETITION FOR EXTENSION OF TIME**

Applicant petitions the Commissioner of Patents to extend the time for response to the Advisory Action dated February 25, 2004 for 1 month from February 20, 2004 to March 20, 2004.

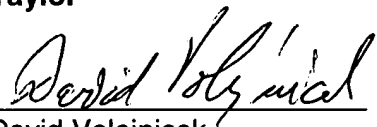
Please charge Avaya Inc.'s **Deposit Account No. 501602** in the amount of \$110 to cover the cost of the extension. Any deficiency or overpayment should be charged or credited to Deposit Account No. 501602. Duplicate copies of this petition are enclosed.

03/09/2004 MGBREM1 00000101 501602 09776937  
02 FC:1251 110.00 DA

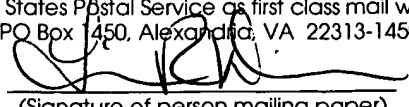
Respectfully submitted,

**A.D. Flockhart**  
**E.P. Mathews**  
**J.Z. Taylor**

By

  
David Volejnicek  
Corporate Counsel  
Reg. No. 29355  
303/538-4154

Date: 5 March 2004  
Docket Administrator  
Avaya Inc.  
307 Middletown-Lincroft Road  
Room 1N-391  
Lincroft, NJ 07738

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage in an envelope addressed to: Commissioner for Patents, PO Box 1450, Alexandria, VA 22313-1450.  
On 5 March 2004 Tina R. Wilson   
Date of Deposit (Type name of person mailing paper) (Signature of person mailing paper)